

HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, 7 JANUARY 2020

Subject Heading:	2019/20 performance information
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Policy context:	There are a number of policies and strategies of relevance to the Health Overview and Scrutiny Sub-Committee, which the sub-committee may wish to consider when selecting performance indicators.
Financial summary:	There are no direct financial implications arising from this report. Adverse performance against some performance indicators may have financial implications for the Council.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	[X]
Places making Havering	[X]
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

SUMMARY

This report outlines the requirement for the Health Overview and Scrutiny Sub-Committee to consider which areas to receive performance information on for the remainder of 2019/20.

RECOMMENDATION

That the Health Overview and Scrutiny Sub-Committee considers, as part of its on-going priority setting and forward planning, which areas it wishes to scrutinise during the remainder of 2019/20 so that relevant performance indicators can be provided on a regular basis.

REPORT DETAIL

1. During the financial year 2018/19, the Health Overview and Scrutiny Sub-Committee received regular updates on three performance indicators (PIs), responsibility for which sat in three different areas. These related to child obesity (Public Health); patient experience of out-of-hours services (Clinical Commissioning Group) and delayed transfers of care (Adult Social Care).
2. For 2019/20, the Health Overview and Scrutiny Sub-Committee has not, to date, agreed a suite of indicators for regular monitoring but has instead identified a number of broader areas for scrutiny. For some of these, presentations have been given and in other cases, presentations or briefings are planned.
3. From the presentations received to date and subsequent discussion, the following areas have been identified as potential areas for regular reporting:

Child and Adolescent Mental Health Services (CAMHS)

- 3.1 A focus on outcomes from earlier intervention by CAMHS was suggested by NELFT but this may require further exploration for reporting to be established. Data that is more readily available includes the percentage of referrals accepted by CAMHS, and a breakdown of other services to which referrals are signposted.

Barking, Havering and Redbridge University Hospitals NHS Trust (BHRUT) performance

3.2 BHRUT will be presenting on the following areas as a separate item on this evening's agenda. The sub-committee may wish to consider selecting one or two specific PIs from these for regular reporting:

- Constitutional standards (A&E, Referral to Treatment, Cancer)
- Vacancies
- Current financial deficit
- Length of stay

Primary care recruitment

3.3 Similarly, following discussion at the last Health Overview and Scrutiny Sub-Committee meeting, the CCG was asked to present an item on primary care recruitment challenges. Members may wish to select a suitable PI from this presentation for regular reporting.

Visual impairment

3.4 Following a discussion at the last Health Overview and Scrutiny Sub-Committee meeting, Healthwatch put forward the topic of Visual Impairment as an area for scrutiny. A briefing on vision services has been arranged for members in January 2020 and following this, the Health Overview and Scrutiny Sub-Committee may wish to select one or two PIs from the following list [put forward by Healthwatch] for regular reporting:

- No. of Havering residents with suspected visual impairment (VI) seen
- No. of residents diagnosed with VI
- No. of CVIs issued by BHRUT to Havering Adult Social Care
- No. of people registered as blind / No. of people added to blind register

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no direct financial implications arising from this report. It should be noted that adverse performance against some performance indicators may have financial implications for the Council.

All service directorates are required to achieve their performance targets within approved budgets. The Senior Leadership Team (SLT) is actively monitoring and managing resources to remain within budgets, although several service areas continue to experience significant financial pressures in relation to a number of demand led services. SLT officers are focused upon controlling expenditure within

approved directorate budgets and within the total General Fund budget through delivery of savings plans and mitigation plans to address new pressures that are arising within the year.

Legal implications and risks:

Whilst reporting on performance is not a statutory requirement, it is considered best practice to regularly review the Council's progress.

Human Resources implications and risks:

There are no HR implications or risks arising directly from this report.

Equalities implications and risks:

The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have due regard to:

- (i) the need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
- (ii) the need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
- (iii) foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are: age, sex, race, disability, sexual orientation, marriage and civil partnerships, religion or belief, pregnancy and maternity and gender reassignment.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants.

BACKGROUND PAPERS

None.